

Adult Reading Programs Offered Louisville Free Public Library



KPI Owner: Julie Scoskie

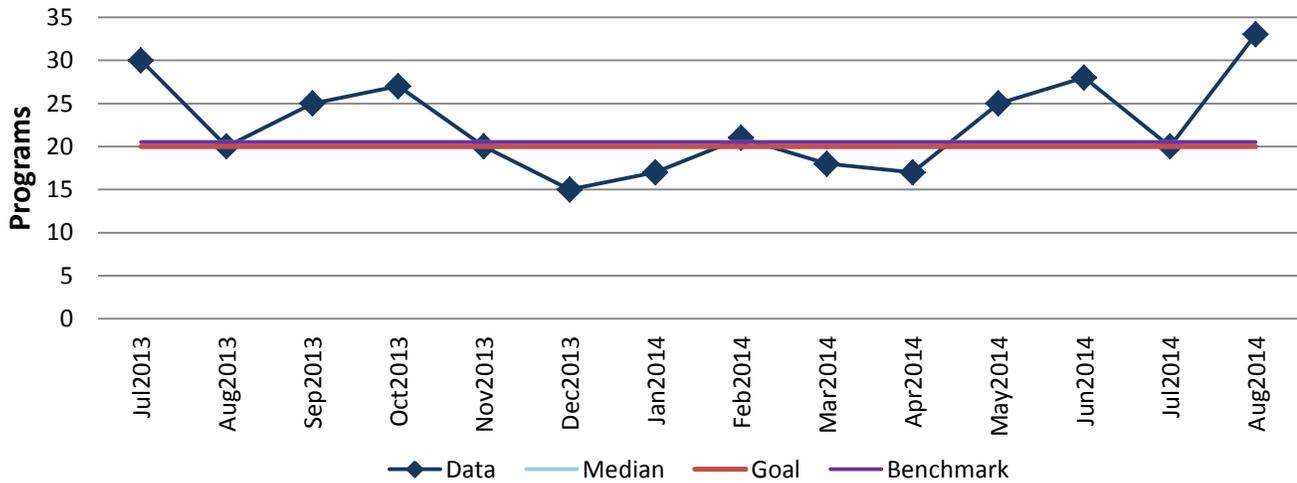
Process: Count of adult reading programs at all locations.

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Median for FY 14 = 20.5 Goal: 20 programs per month for FY 15. Benchmark: N/A	Data Source: LFPL Monthly Reports Goal Source: LFPL Strategic Plan Benchmark Source: N/A	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Monthly count of adult reading programs. Why Measure: To continually increase the number of programs which encourage the reading of books. Next Improvement Step: Monitor progress toward new goal.

How Are We Doing?

Sep2013-Aug2014 12 Month Goal	Sep2013-Aug2014 12 Month Actual		Aug2014 Goal	Aug2014 Actual	
240	266		20	33	
Programs	Programs		Programs	Programs	

Adult Reading Programs Offered



Root cause analysis is not necessary because there is no gap between the goal and current performance.