

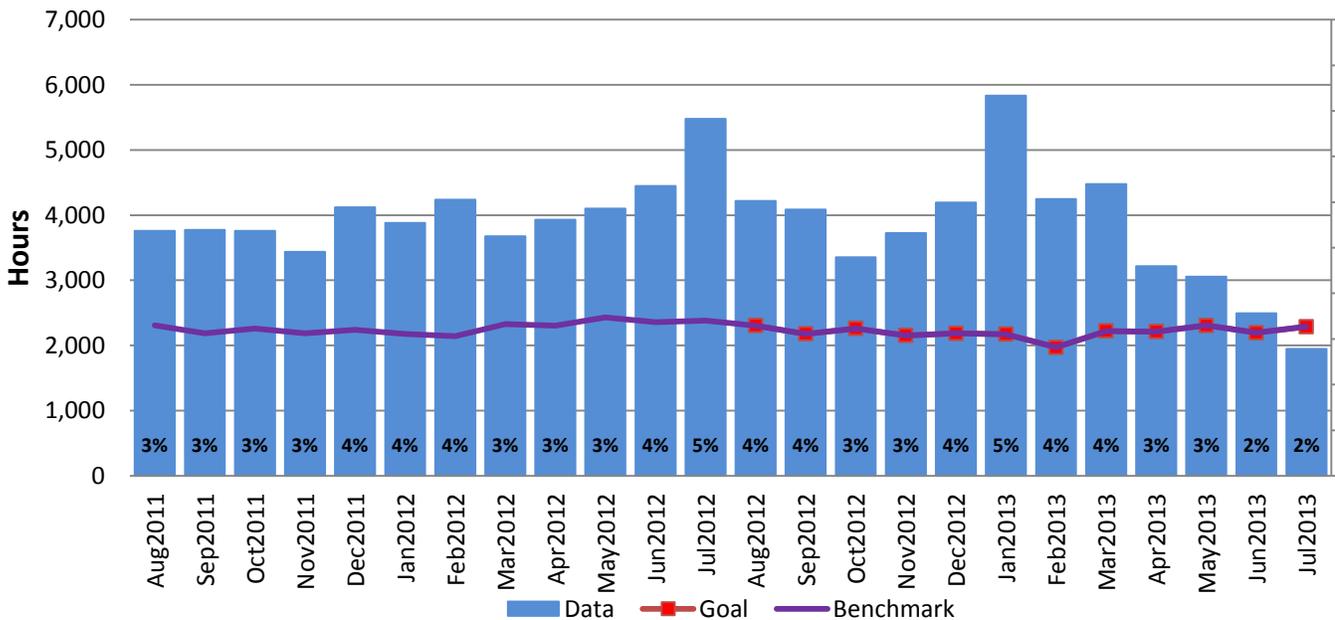
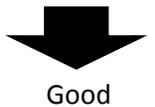
Hours Not Worked

Louisville Fire Department

9/12/2013

Measurement method		Why measure?		What is our goal?	
The monthly sum of hours employees were not at work performing normal job functions (not including earned vacations or paid holidays)		To better understand the culture which impacts employee time and attendance		No more than 2% of hours not worked	
How are we doing?					
Aug2012-Jul2013 12 Month Goal	Aug2012-Jul2013 12 Month Actual		Jul2013 Goal	Jul2013 Actual	
26,455	44,861		2,287	1,950	
Hours	Hours		Hours	Hours	
Performance Stoplight Key					
Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data					

Hours Not Worked



LOUISVILLE METRO
**OFFICE OF
PERFORMANCE
IMPROVEMENT**

