

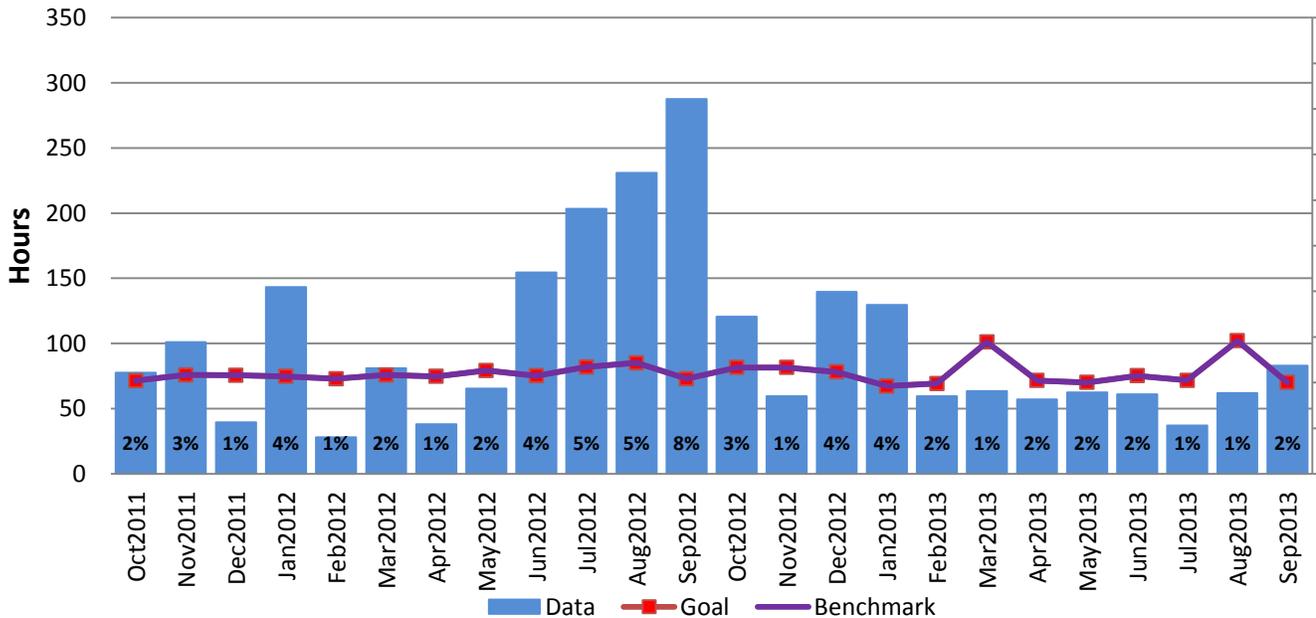
# Hours Not Worked

## Parking Authority of River City (PARC)

10/22/2013

Measurement method		Why measure?		What is our goal?	
The monthly sum of hours employees were not at work performing normal job functions (not including earned vacations or paid holidays)		To better understand the culture which impacts employee time and attendance		Meet the National Benchmark for Hours Not Worked, <=2% of total hours worked	
How are we doing?					
Oct2012-Sep2013 12 Month Goal	Oct2012-Sep2013 12 Month Actual		Sep2013 Goal	Sep2013 Actual	
940	935		70	83	
Hours	Hours		Hours	Hours	
Performance Stoplight Key					
Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data					

### Hours Not Worked



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