

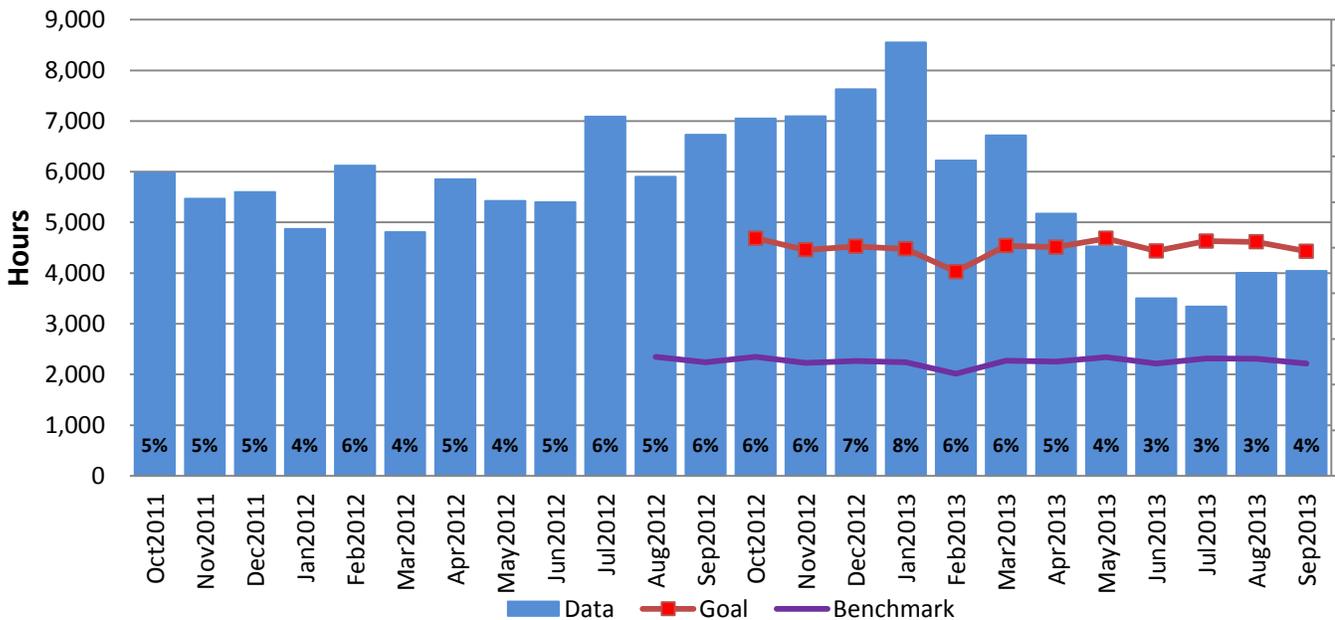
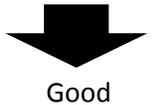
Hours Not Worked

Louisville Fire Department

11/5/2013

Measurement method		Why measure?		What is our goal?	
The monthly sum of hours employees were not at work performing normal job functions (not including earned vacations or paid holidays)		To better understand the culture which impacts employee time and attendance		Reduce Hours Not Worked to no more than 4% of the total hours earned in a month	
How are we doing?					
Oct2012-Sep2013 12 Month Goal	Oct2012-Sep2013 12 Month Actual		Sep2013 Goal	Sep2013 Actual	
54,023	67,829		4,430	4,039	
Hours	Hours		Hours	Hours	
Performance Stoplight Key					
Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data					

Hours Not Worked



LOUISVILLE METRO
**OFFICE OF
PERFORMANCE
IMPROVEMENT**

