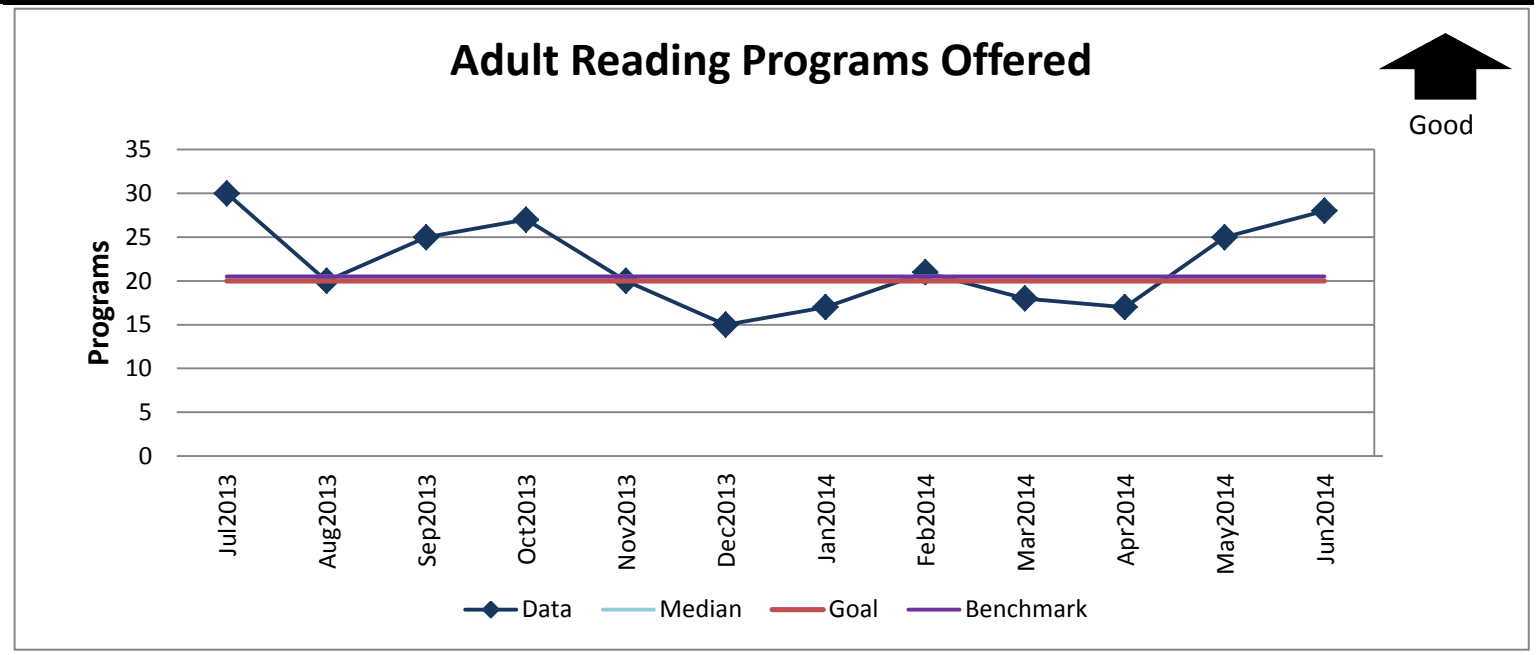
Adult Reading Programs Offered
Louisville Free Public Library

KPI Owner: Julie Scoskie **Process: Programming**

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Median for FY 14 = 20.5 programs/mo Goal: 20 programs per month for FY 14. Benchmark: TBD	Data Source: LFPL Monthly Reports Goal Source: LFPL Strategic Plan Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Monthly count of adult reading programs. Why Measure: To continually increase the number of programs which encourage the reading of books. Next Improvement Step: Evaluate progress and set new goals.

How Are We Doing?

Jul2013-Jun2014 12 Month Goal	Jul2013-Jun2014 12 Month Actual		Jun2014 Goal	Jun2014 Actual	
240	263		20	28	
Programs	Programs		Programs	Programs	



There is no gap between current performance and the goal.