

Preschool Literacy Program Attendance Louisville Free Public Library



KPI Owner: Julie Scoskie

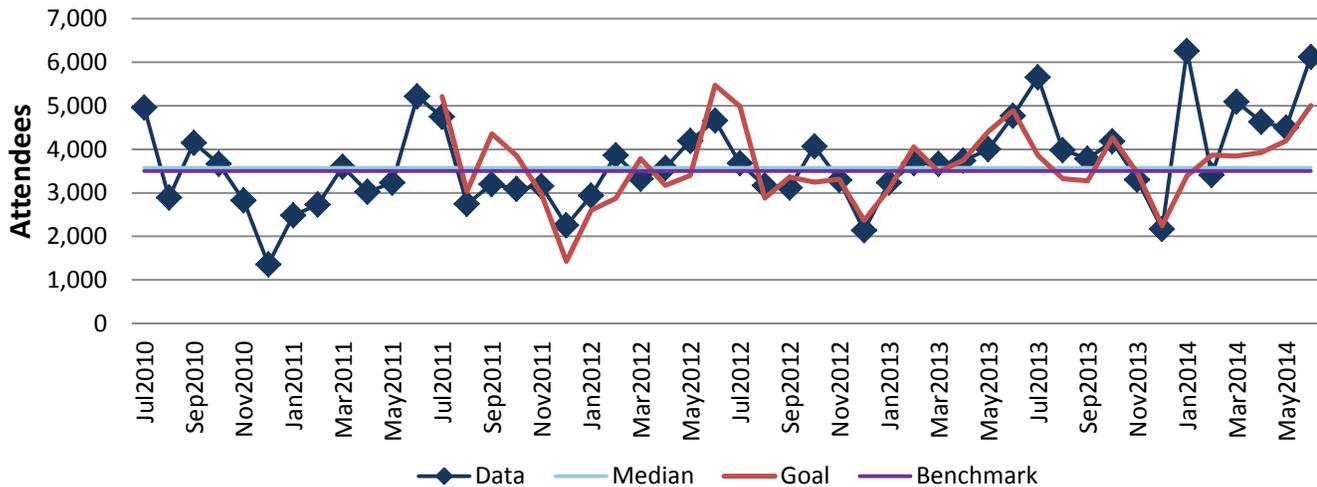
Process: Programming

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY 2012 monthly avg: 3,502 attendees Goal: By July 31, 2014 increase annual attendance by 5% over last fiscal year to 44,683. Benchmark: TBD	Data Source: LFPL Monthly Report Goal Source: LFPL Strategic Plan Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Monthly sum of all attendees at preschool literacy programs Why Measure: To continually increase attendance at preschool literacy programs Next Improvement Step: Evaluate progress and set new goals.

How Are We Doing?

Jul2013-Jun2014 12 Month Goal	Jul2013-Jun2014 12 Month Actual		Jun2014 Goal	Jun2014 Actual	
44,683	53,099	▲	5,010	6,125	▲
Attendees	Attendees		Attendees	Attendees	

Preschool Literacy Program Attendance



There is no gap between current performance and the goal.