

Hours Not Worked Louisville Metro Police Department



KPI Owner: Cheryl Triplett

Process: Time and Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY 2012 5% Goal: No more than 4% of total opportunities for hours worked. Benchmark: 2% of total opportunities	Data Source: Psoft Payable Time Goal Source: Executive Mandate Benchmark Source: Bureau of Labor Stats	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: The monthly sum of hours employees were not at work performing normal job functions (not including earned vacations or paid holidays) Why Measure: To better understand the culture which impacts employee time and attendance Next Improvement Step: Reevaluate goal.

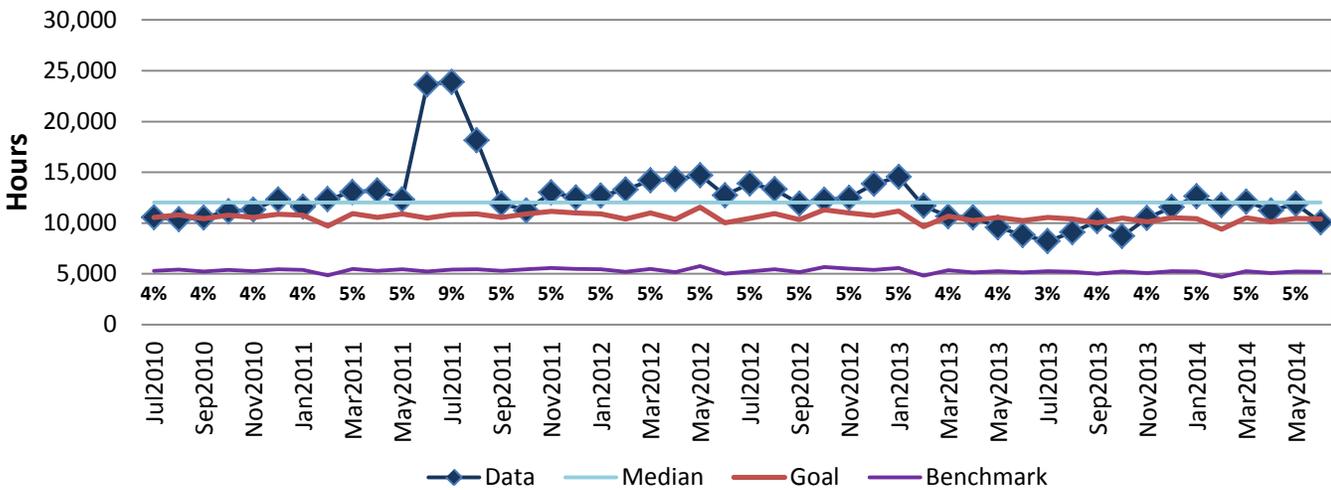
How Are We Doing?

Jul2013-Jun2014 12 Month Goal	Jul2013-Jun2014 12 Month Actual		Jun2014 Goal	Jun2014 Actual	
123,554	128,052		10,402	10,076	
Hours	Hours		Hours	Hours	

Hours Not Worked



Good



Jul2013-Jun2014 Pareto Analysis

