

# Number of Jobs Created from Closed METCO Loans Economic Development



KPI Owner: David Morris

Process: METCO Job Creation

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY13, 389 jobs Goal: Create 100 jobs from closed METCO loans per FY/25 quarterly  Benchmark: TBD	Data Source: Excel Database Goal Source: TBD  Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Sum of the number of jobs planned to be created due to loans closed by the METCO board  Why Measure: Job creation is a priority for the Fischer administration Next Improvement Step: Consider revising the goal.

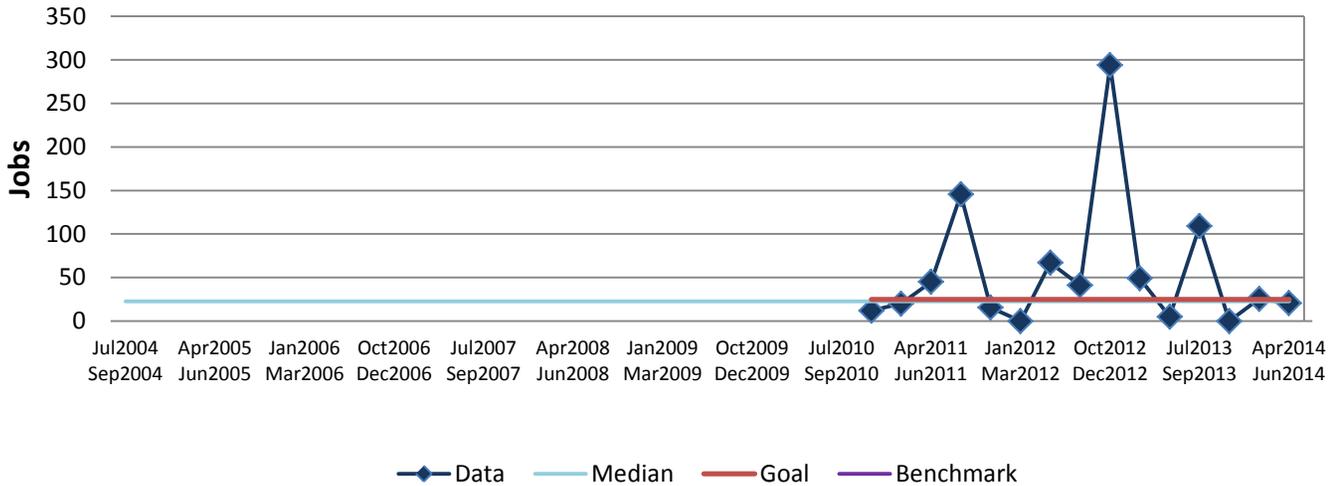
### How Are We Doing?

Jul2009-Sep2014 5 Year Goal	Jul2009-Sep2014 5 Year Actual		Jul2014-Sep2014 Goal	Jul2014-Sep2014 Actual	
<b>400</b>	<b>872</b>		<b>25</b>	<b>23</b>	
Jobs	Jobs		Jobs	Jobs	

## Number of Jobs Created from Closed METCO Loans



Good



**The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.**