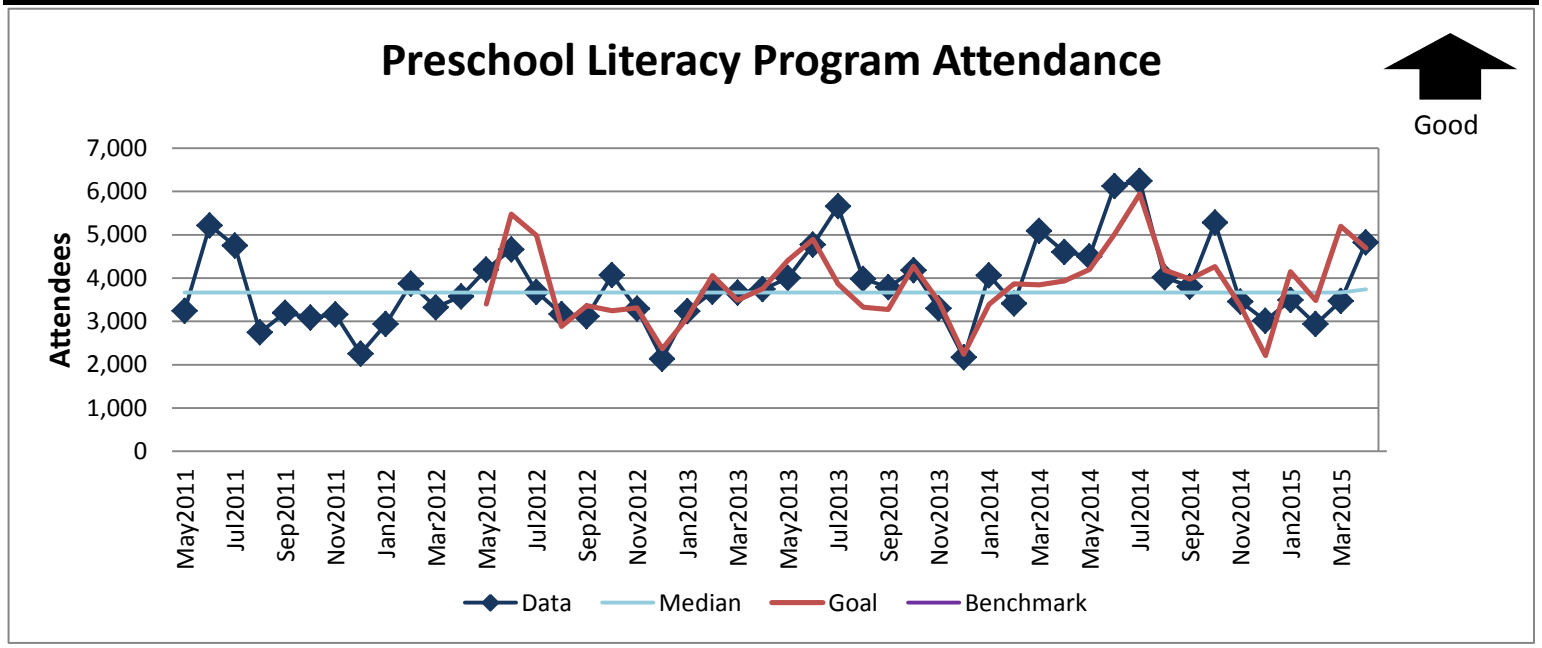
Preschool Literacy Program Attendance
Louisville Free Public Library

KPI Owner: Julie Scoskie | **Process: Provide Preschool literacy programs**

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY 2012 monthly avg = 3,502 **Goal: By June 30, 2015 increase annual attendance by 2% over last fiscal year, from 53,099 to 54,160.** **Benchmark: N/A**	**Data Source: LFPL Monthly Report** **Goal Source: LFPL Strategic Plan** **Benchmark Source: N/A**	**Plan-Do-Check-Act Step 8: Monitor and diagnose** **Measurement Method: Monthly sum of all attendees at preschool literacy programs** **Why Measure: To continually increase attendance at preschool literacy programs** **Next Improvement Step: Monitor progress toward new goals.**

How Are We Doing?

May2014-Apr2015 12 Month Goal	May2014-Apr2015 12 Month Actual		Apr2015 Goal	Apr2015 Actual	
50,663	**51,158**		**4,694**	**4,826**	
Attendees	**Attendees**		**Attendees**	**Attendees**	



Root cause analysis is not necessary because there is no gap between the yearly goal and current performance.