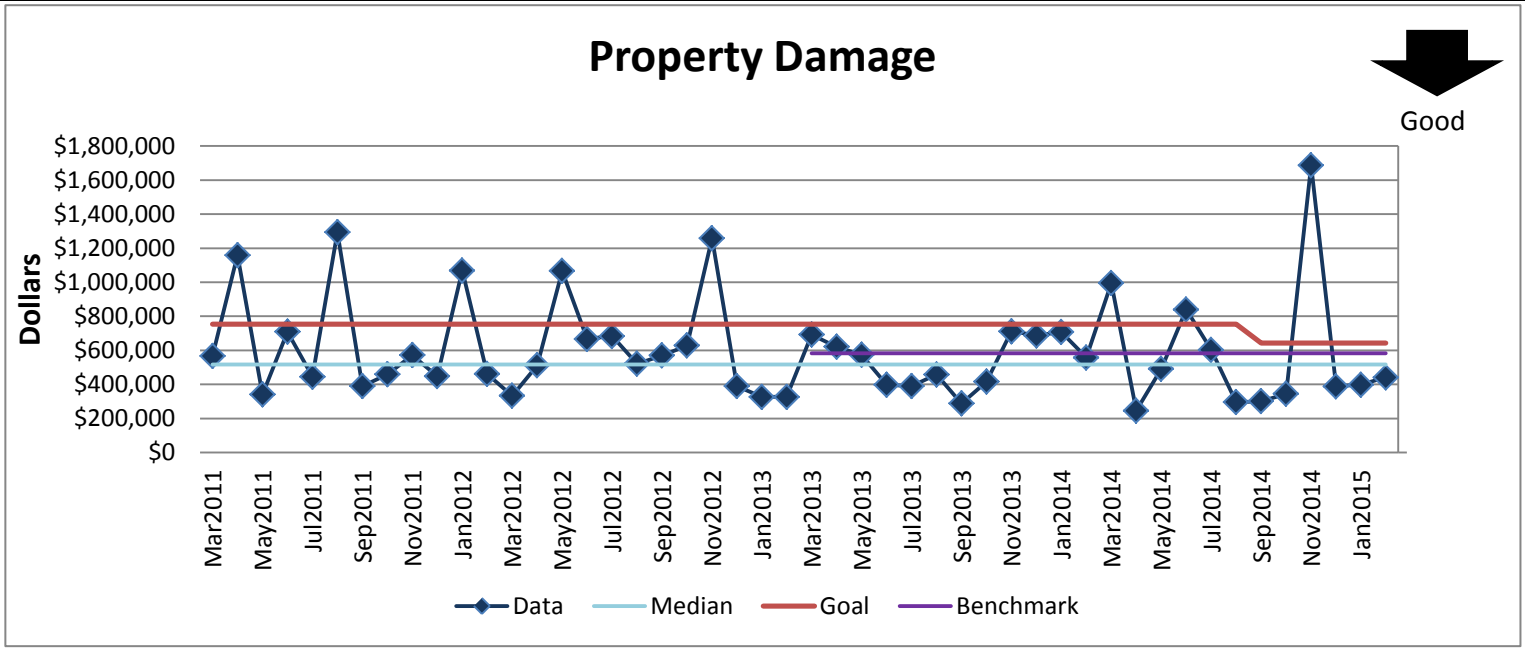
Property Damage
Louisville Fire Department

KPI Owner: Lt. Col. William Bowman | **Process: Community Fires**

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY 12, $680K Monthly Avg.; $8.5M yr. Goal: No more than $643,131 per month Benchmark: $7 million/yr ; $583,333 in a Month	Data Source: LFD Firehouse Software Goal Source: LFD LouieStat Reports Benchmark Source: NFIRS	Plan-Do-Check-Act Step 3 Determine and Quantify root causes Measurement Method: The monthly dollar amount of property damage related to fires Why Measure: Reduce loss of residential and business property Next Improvement Step: Determine a relevant pareto so that root causes can be identified

How Are We Doing?

Mar2014-Feb2015 12 Month Goal	Mar2014-Feb2015 12 Month Actual		Feb2015 Goal	Feb2015 Actual	
$8,382,786	$7,033,667		$643,131	$441,036	
Dollars	Dollars		Dollars	Dollars	



Root cause analysis is not necessary because there is no gap between the goal and current performance.

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