

# Total Circulation Louisville Free Public Library



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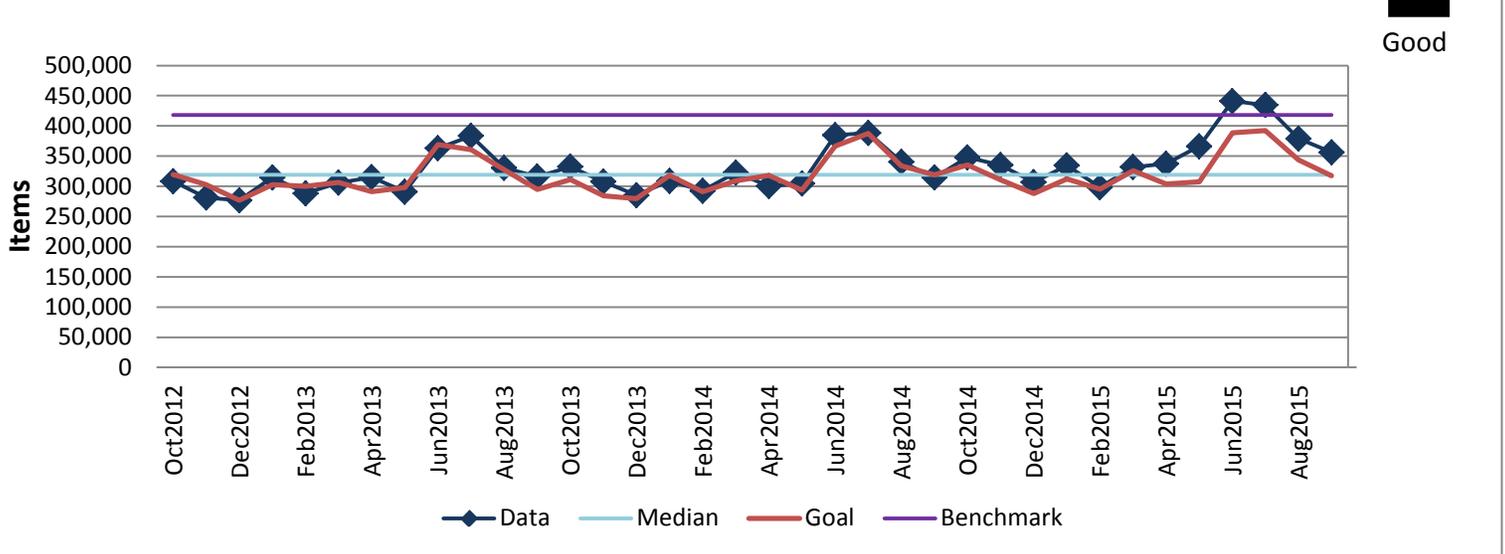
Process: Circulation

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY 2011-2012 Total = 3,754,057 Goal: By July 31, 2016 increase by 1% over 2013-14 from 3,881,443 to 3,920,257.  Benchmark: 418,281/mo= Top 25% of 22 PLDS libs w/ ann. Exp. \$15M - \$19M (LFPL=\$16.9M)	Data Source: LFPL Monthly Report  Goal Source: LFPL Strategic Plan  Benchmark Source: PLAmetrics.org (2013 PLDS data)	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: Monthly count of item checkouts and renewals  Why Measure: To continually increase materials circulation Next Improvement Step: Expand materials collection at Main Library.

### How Are We Doing?

Oct2014-Sep2015 12 Month Goal	Oct2014-Sep2015 12 Month Actual		Sep2015 Goal	Sep2015 Actual	
<b>3,920,820</b>	<b>4,268,718</b>		<b>317,478</b>	<b>356,214</b>	
Items	Items		Items	Items	

## Total Circulation



Root cause analysis is not necessary because there is no gap between the goal and current performance.