

# Count of Work Orders Completed Metro Parks



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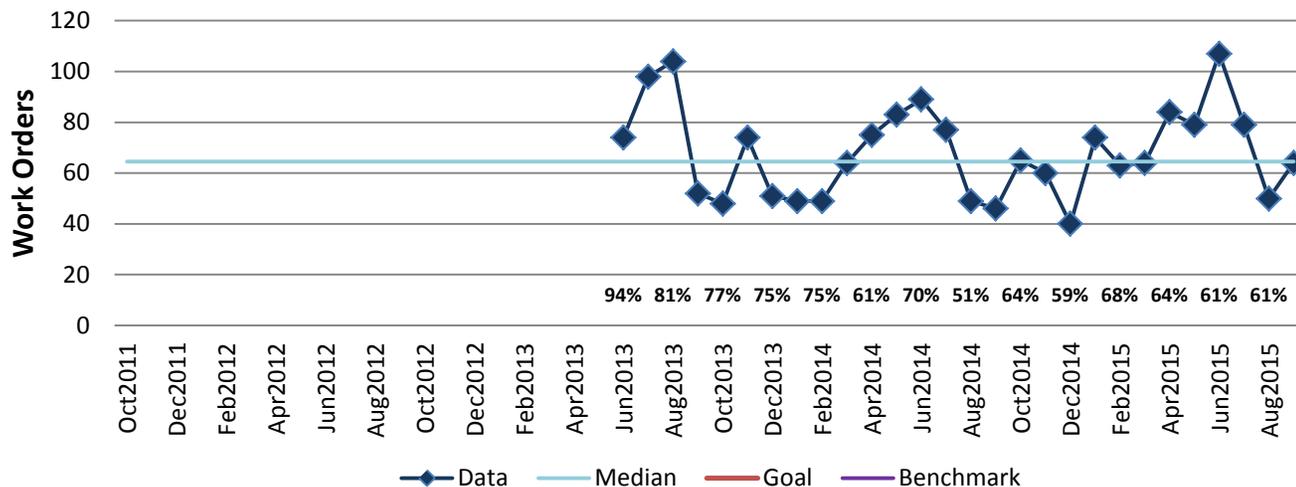
Process: Implement and Maintain Safe Amenities

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY14 - 74 ave. work orders Goal: TBD  Benchmark: TBD	Data Source: Work Order database (Park O:)  Goal Source: TBD  Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Number of work orders completed each month.  Why Measure: to review efficiency of completing work orders. Next Improvement Step: Review database and update for efficiencies, data collection, and analysis abilities.

## How Are We Doing?

Oct2014-Sep2015 12 Month Goal	Oct2014-Sep2015 12 Month Actual		Sep2015 Goal	Sep2015 Actual	
<b>TBD</b>	<b>829</b>		<b>TBD</b>	<b>64</b>	
<b>Work Orders</b>	<b>Work Orders</b>		<b>Work Orders</b>	<b>Work Orders</b>	

## Count of Work Orders Completed



**The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.**