

Hours Not Worked Louisville Metro Police Department



KPI Owner: Cheryl Triplett

Process: Time and Attendance

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY12, 4% Goal: 4% of total opportunities Benchmark: Local government rate of 2%	Data Source: Payable Time PeopleSoft Goal Source: Scope Summary Benchmark Source: Bureau Labor Statistics	Plan-Do-Check-Act Step 8: Monitor and diagnose Measurement Method: Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays). Why Measure: Better understand culture impact on employee attendance Next Improvement Step: Continue to monitor and diagnose

How Are We Doing?

Oct2014-Sep2015 12 Month Goal	Oct2014-Sep2015 12 Month Actual		Sep2015 Goal	Sep2015 Actual	
126,906	135,407		10,648	10,905	
Hours	Hours		Hours	Hours	

Hours Not Worked



Good



Oct2014-Sep2015 Pareto Analysis

