

EMA Training Hours Provided Emergency Services



KPI Owner: Mark Ohlmann

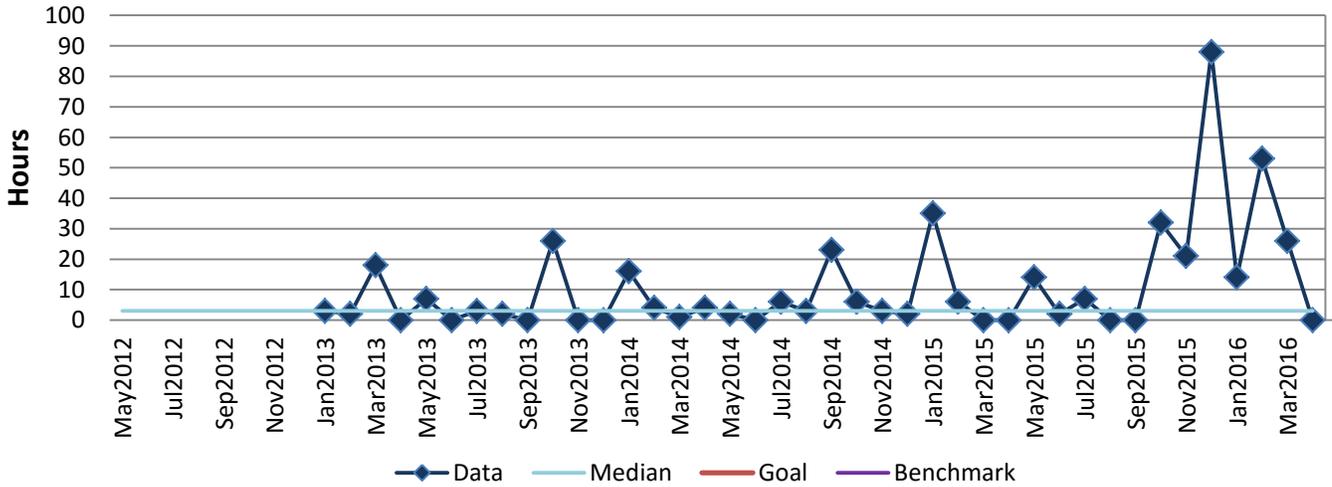
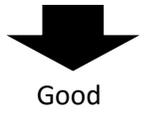
Process: Community Preparedness - Medium Gap

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: Increase the number of training hours provided Benchmark: TBD	Data Source: EMA data spreadsheet Goal Source: Dept Management Team Benchmark Source: N/A	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: The number of training hours provided to community members, public safety agencies and related agencies Why Measure: Understand the reach of preparedness training Next Improvement Step: Revise this metric to incorporate all aspects of the Community Preparedness process on the Enterprise Model

How Are We Doing?

May2015-Apr2016 12 Month Goal	May2015-Apr2016 12 Month Actual		Apr2016 Goal	Apr2016 Actual	
TBD	257		TBD	0	
Hours	Hours		Hours	Hours	

EMA Training Hours Provided



Training types will be tracked in future forums.