

# Count of Work Orders Completed Metro Parks



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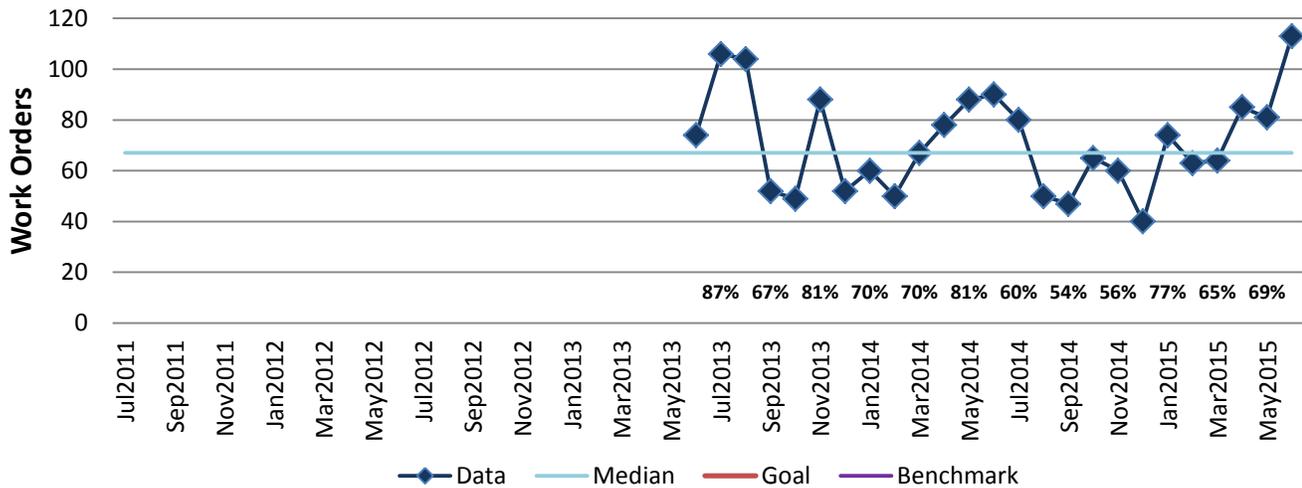
Process:

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY14 -74 ave work orders ; FY15 - 69 avg monthly work orders Goal: TBD  Benchmark: TBD	Data Source: Parks' Skilled Trade Work Order Log Goal Source: TBD  Benchmark Source: TBD	Plan-Do-Check-Act Step 1: Define the problem Measurement Method: Values are the count of completed work orders by skilled trades by month. Opportunities are count of all entered work orders by month. Why Measure: To understand volume and distribution of skilled trades work load. Next Improvement Step: TBD

### How Are We Doing?

Jul2014-Jun2015 12 Month Goal	Jul2014-Jun2015 12 Month Actual		Jun2015 Goal	Jun2015 Actual	
<b>TBD</b>	<b>69</b>		<b>TBD</b>	<b>113</b>	
<b>Work Orders</b>	<b>Work Orders</b>		<b>Work Orders</b>	<b>Work Orders</b>	

## Count of Work Orders Completed



**The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.**